



07/11/2017

New Safety Recall Advanced Communication – T3607112017

FCA US LLC (FCA US) has announced a safety recall on certain 2011-2014 model year (LC) Dodge Challenger, (LD) Dodge Charger, (LX) Chrysler 300, (WD) Dodge Durango and 2012-2014 model year (WK) Jeep Grand Cherokee vehicles equipped with electrohydraulic power steering ("EHPS") and a 160 Amp alternator (Sales Code BAB) or 180 Amp alternator (Sales Code BAD) or 220 Amp alternator (Sales Code BAJ).

Some of the above vehicles may experience an alternator diode thermal fatigue failure due to cyclical loads induced by EHPS. When the diodes fail, the alternator will no longer supply electrical energy to the vehicle and may lead to a vehicle stall without warning. Failed diodes may also develop a resistive short circuit that can result in heat, smoke and/or fire originating within the alternator.

FCA US will conduct a voluntary safety recall to replace the suspect alternators with new alternators containing improved diodes on all affected vehicles.

Dealers will be notified of the launch of this safety recall by way of established communication methods. This recall is estimated to launch in 4th Quarter of 2017.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries regarding involved vehicles.

Customer Services Field Operations FCA US LLC